

Secure Internet Site Declaration

Complete description of the goods or services offered

Crazy Dogs Motorcycles trades under the name Crazy Dogs Motorcycle Accessories. The Kawasaki dealership are authorised dealers for the following:

- new Kawasaki motorcycles for sale,
- extended warranty on most new models,
- all makes & models of used motorcycles for sale & service,
- finance & insurance for new & used motorcycles,
- dyno jet 250i
- genuine & aftermarket spare parts & motorcycle accessories for all makes & models.

Spare parts & motorcycle accessories are available for purchase through the online store; payment is through the merchant facility. Once payment is received, Crazy Dogs Motorcycles will dispatch your item within 24 hours. Crazy Dogs will issue a receipt electronically to your email address & also with your item.

Typological errors

We will always attempt to be as accurate as possible with our product descriptions and pricing. However, we are unable to warrant that product descriptions or other content of the website is accurate, complete, reliable, current or error free. We apologise for any spelling, pricing or other typographical errors, we make every effort to avoid them and reserve the right to correct them. We are not obliged to honour any incorrect prices.

Availability of Stock

All items are subject to availability.

Supplier's prices can change without notice and we reserve the right to change our price accordingly.

We are not obliged to process any item that has been discontinued by a manufacturer.

Currency of transaction is Australian dollars (AUD) only

All currency transactions are in Australian dollars.

Delivery Policy

Crazy Dogs will dispatch your item to your address within 1 business day.

Risk: Risk in product passes to the customer on product leaving Crazy Dogs Motorcycle Accessories. Please insure product against loss in transit where applicable. **Backorders/End of line:** Crazy Dogs will advise if there is a delay in delivery, or if stock becomes unavailable. If this occurs, you will be given the option to cancel your order and your payment will be immediately refunded in full.

Postage

Orders will not be despatched until payment in full has been received and Crazy Dogs is satisfied with the integrity of the order. Postage is charged at standard Australia Post mail service charges. We are happy to use other forms of freight and delivery methods. These can be arranged on request at the relevant charges. Without limiting the

operation of any other Terms and Conditions herein, we will not accept liability for any loss or damage arising from items lost, stolen or damaged after delivery has taken place.

In the event that an item arrives damaged during delivery please call us immediately on 07 3888 3188. Keep all packaging materials and the original packaging.

Consumer Data / Privacy Policy

All data and personal information relating to transactions will be kept secret and under no circumstances be made available to parties outside of the operations, management and auditing of Crazy Dogs Motorcycles without express permission of parties involved.

Security capabilities and policy for transmission of payment card details

All credit card transactions will be undertaken with best practice security. This will be supported by the security measures associated provided PayPal to support the Crazy Dogs Motorcycles security measures.

Disclosure of your country at the time of presenting payment options to the cardholder

Disclosure of the Country will be made available on the payment options page.

Address of your permanent establishment

270 Eastern Service Road, Burpengary, Queensland, 4050, Australia

Customer Service contact, including electronic mail address and email contact

P: 07 3888 3188

F: 07 3888 3166

E: sales@crazydogs.com.au

W: www.crazydogs.com.au

Order Cancellation

Orders are non-cancellable without prior agreement. Orders cannot be cancelled if the product has been dispatched from Crazy Dogs Motorcycle Accessories. **A cancellation fee may apply.**

Returned merchandise and refund policy

You must first contact us in the event of an exchange or refund by phoning 07 388 3188 or emailing sales@crazydogs.com.au

Returns are at sender's expense. All returns, apart from warranty claims, must be in saleable condition.

A restocking fee may apply for non-warranty returns.

Items returned for exchange or refund must be returned within 7 days from receipt date in original and unused condition. All items must be unused and in the original packaging.

If you return goods via an Australia Post Office, please keep the appropriate proof of return. Otherwise, if the returned item goes missing in transit to us, we will deem you not to have returned the item. It is your responsibility to ensure the goods are adequately packaged to ensure that they are not damaged during return transit. Except where required by law, all returned products must be:

1. Unused, unopened and in original condition

2. Undamaged
3. Returned within 7 days of delivery
4. In a saleable condition upon return

Warranty: Product sold subject to their manufacturers warranties.

Export or legal restrictions if applicable

There are export restrictions associated with Crazy Dogs Motorcycles product. We suggest you contact the supplier in your country of choice for your preferred product. Country of domicile is Australia.